

# Lean Japan Tour

## REGISTRATION FORM



### LEAN TOUR:

Best Practice Lean Manufacturers

Discussions with Factory Management

Hands-on Kaizen Activities

Lean Training Seminars

Sightseeing

### PARTICIPATION FEE:

Fee: US\$6750

### PROGRAM DATES:

All dates listed on Shinka Management website

Includes\*:

Accommodation, Meals, Domestic Transport, Factory Tours, Seminars, Interpreters

\*Excludes airport transfers and meals for two free evenings and Saturday lunch

BROUGHT TO YOU BY:



## Join the Shinka Management Lean Japan Tour for an experience of a lifetime.

Immerse yourself over one week into the original Japanese thinking behind lean and its successful application across a range of industries. Whether you are new to the concept of lean, or searching for that next level of achievement, you will come home with a better understanding of how a continuous improvement culture can be embedded across your organization.



### The Challenge

Many organizations have attempted implementing lean management programs in recent years, but there are limited cases of its successful and ongoing implementation outside of Japan. There are some key reasons behind this:

1. Companies have never seen a genuinely successful example to benchmark against.
2. Companies overlook the people and culture side when implementing lean programs.
3. Companies miss the true essence of lean due to a flood of misinterpreted material and opinions in the marketplace.

### Benefits of the Tour

The Lean Japan Tour will broaden your thinking and build your knowledge of lean management principles. You'll experience lean implementation in some of Japan's top companies, and develop the understanding necessary to implement these within your organization.

Shinka Management consultants have been running the Lean Japan Tour since 2007. The program includes an intensive week of training, company tours, senior management discussions and Japanese cultural experiences. We look after you throughout the program, providing domestic transport, accommodation and meals, cultural guidance and interpreting services.

### Companies We Visit

Shinka Management has an extensive network of world-leading Japanese lean companies.

Toyota  
Metal One  
Fujita Health University Hospital  
Kikkoman  
Gifu Auto Body  
Panasonic  
Sekisui Heim  
Subaru  
Denso  
Omron  
Hamamatsu City Government  
Chuo Malleable Iron  
TESSEI  
Toyota Boshoku  
Osaka City University Hospital  
Taikoh Transportation

### Lean Concepts

Move beyond theory and experience lean manufacturing in action. During shop floor visits you'll see excellent examples of lean concepts in action.

5S / TPM  
TPS / Just-In-Time / Jidoka  
TQM  
Standard Work  
Kanban  
Visual Management  
Employee Suggestion Schemes

During the tour you'll go beyond the fundamentals, and discuss managers' experiences in implementing a kaizen culture across an entire organization.

You'll return home ready to help your company take its next step in its lean journey.



### Comments from Previous Tours

*"Personally and professionally I found the week extraordinarily rewarding – not only as a fantastic lean tour but also as a cultural experience not to be missed."*

*"I have emerged with a new passion and enthusiasm for Lean Manufacturing. If you have the opportunity to participate in this fantastic tour, you will not regret it, it is an investment in you and your company's future."*

*"The tour was a seamless and professional experience. This is not just a tour for production people but for everybody with an open mind to improving processes."*

*"Outstanding, highly recommended - I don't have this much fun when I go on holiday. To see the cultural home of lean manufacturing is an experience you will never forget."*

Visit the Shinka Management website to view all client feedback.



## Highlights from the Tour

### Toyota Motor Corporation - Gifu Prefecture

Take a behind-the-scenes tour of a Toyota production plant not open to the general public. The Gifu Auto Body honsha plant is responsible for the manufacture of the Toyota HiAce van and Toyota Coaster bus, and is consistently rated top within the Toyota Group for quality. The tour, led by a former factory manager and kaizen leader, focuses on the two pillars of the Toyota Production System; Jidoka and Just-In-Time.

### Metal One Isuzu – Aichi Prefecture

Learn from a company that is the epitome of 5S implementation and standardization. Isuzu specialises in the processing and sales of cold rolled steel, and understands that in order to remain profitable in an old economy industry, it must focus on cutting costs by boosting business efficiency. The company boasts an excellent corporate culture and an engaged, dedicated and vibrant workforce.

### Suzuki Industries - Gifu Prefecture

Former Chairman Suzuki will lead us on a factory tour of this second-tier supplier to the automotive industry of pressed, welded and assembled components. The visit will focus on the implementation of kanban, excellent examples of poka-yoke, and demonstration of their efforts with SMED.

### TESSEI - Tokyo

Join the former Director and General Manager of TESSEI, Teruo Yabe, to hear the story of the turnaround of the subsidiary of East Japan Railway responsible for cleaning bullet trains on arrival in Tokyo. TESSEI cleaning crews are required to complete a wide range of cleaning tasks for each arriving train, in under seven minutes, a feat which has been dubbed the Seven Minute Miracle. TESSEI struggled for many years with low morale, high staff turnover, safety incidents, operational errors, customer complaints and financial underperformance, prior to Mr Yabe being assigned to turn around the company's poor performance, a journey which is now the subject of a Harvard Business School case study.

### Toyota Commemorative Museum of Innovation and Technology

This museum is housed in the birthplace of the Toyota Group, preserving the original early 20th century plant. It showcases innovations in the fields of textile and automotive manufacturing, and includes dynamic exhibits and demonstrations of machinery, including the famed Toyoda Power Loom regarded as the origins of Jidoka within TPS.

### Lean Seminars and Toyota Production System Training Dojo

Reinforce your understanding of lean fundamentals through seminars delivered on the Japanese approach to lean. Topics include the Toyota Production System, standard work, time studies, work sampling and leading and implementing a lean culture. The group will also participate in practical training sessions in a lean training dojo.

### Japanese Cultural Experience

Enjoy a journey like no other as you immerse yourself in an exhilarating mix of cultural and sightseeing experiences. Take in Japanese food and culture and explore some of Japan's most amazing urban landscapes. The tour will commence with a seminar on Japanese Business Etiquette to provide participants with an understanding of Japanese culture and customs, business etiquette and management culture.

Visit <http://shinkamanagement.com/tour> for further details and tour dates.

## Recommended International Flights



Participants are required to make their own air travel arrangements to and from Tokyo. This region of Japan is served by Narita International Airport (NRT) and Tokyo Haneda Airport (HND). Assistance is provided with self-guided transfers between airport and hotel. Please time flights such that you arrive at the hotel in Tokyo by no later than 4pm on the starting Sunday of the tour.

### Optional

Participants may optionally choose to arrive at and depart from a different city than Tokyo, and make their own arrangements for travelling to Tokyo. Please allow time enough to arrive at the hotel in Tokyo by no later than 4pm on the starting Sunday of the tour.

## Sample Tour Itinerary\*

### Sunday: Arrive Tokyo

- Tour briefing & orientation
- Japanese business etiquette seminar

### Monday: Nagoya - Briefing & Site Visit

- Lean implementation in Japan seminar
- Suzuki Industries factory tour

### Tuesday: Nagoya - Site Visits & Training

- Toyota Production System seminar
- Metal One Isuzu factory tour

### Wednesday: Nagoya - Site Visits & Training

- Standard work seminar
- Toyota final assembly plant tour

### Thursday: Nagoya - Site Visits & Training

- Kanban simulation and kaizen activity
- Healthcare or service industry site visit

### Friday: Nagoya - Site Visit & Debrief

- Site visit or Toyota Commemorative Museum
- TESSEI seminar and site visit

### Saturday: Tokyo - Recovery and Departure

- Free morning in Tokyo for sightseeing
- Departure from Tokyo

\* Sample schedule only. Each Lean Japan Tour program features a different mix of site tours. Itinerary is subject to change based on host site availability.



# Lean Japan Tour

## Registration Form



### COMPANY DETAILS

Company Name		Tour Commencement Date
Postal Address		
State	Postcode	Country
Phone Number		Total Number of Participants
How did your company learn of the tour?:		

### PARTICIPANT DETAILS 1

Title	First Name	Surname
Position	Email	
Direct Phone	Mobile Number	

### PARTICIPANT DETAILS 2

Title	First Name	Surname
Position	Email	
Direct Phone	Mobile Number	

### PARTICIPANT DETAILS 3

Title	First Name	Surname
Position	Email	
Direct Phone	Mobile Number	

If registering more than three participants, please provide participant details via e-mail. Tour commencement dates as per website listing.

### Conditions & Allowances

Participation fee does not include airfare, travel insurance, airport transfers or personal expenses. Participants are required to hold travel insurance. Participants may choose flights of their preference, but are required to be in the hotel lobby by 4pm on the starting Sunday of the tour. Tour content descriptions based on previous tours, actual content and schedule may vary. Photo and video imagery from Tours may be used by Shinka Management for marketing purposes.

**CANCELLATION POLICY:** Registration of a completed Form indicates intention to take part in the Tour. Once this intention has been notified to Shinka Management, the booking must be secured by full payment of the fee within 14 days. Any participant may cancel or change their tour date without penalty 28 days prior to tour commencement. Any booking cancellation or change made between 28 days and 14 days prior to tour commencement will incur a US\$500 fee. Any cancellation or change within 14 days of tour commencement will incur a US\$1500 fee. The transfer of registration by participants within the same company is permitted. Shinka Management reserves the right to alter the tour dates up to 45 days prior to tour commencement. Shinka Management asks participants to refrain from purchasing their airfare or travel insurance until 45 days prior to tour commencement unless given earlier clearance, and to utilize flexible airfares. Shinka Management will take no responsibility for the refund of airfares or travel insurance. Shinka Management accepts no liability for any loss or damages or expenses of any kind.

**AUTHORISATION:** I am an authorized representative of the organization identified above and have read and understand the cancellation policy.

☐ I have read and agree to the Conditions & Allowances as specified above. I agree that the tour participant(s) listed in this form has read and agreed to the full Travel Terms and Conditions provided separately and available via the Shinka Management website [here](#).

Authorised Representative Name	Date
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### INQUIRIES AND REGISTRATION

Email: [eri.dennis@shinkamanagement.com](mailto:eri.dennis@shinkamanagement.com)

This is an interactive PDF and can be filled out and sent back to us via email - Simply open and complete in a PDF Reader and click on the Submit button and the file will open in your email program for sending.

**SUBMIT PDF FORM**