## **Lean Japan Tour**



REGISTRATION FORM



**BROUGHT TO YOU BY:** 



## Join the Shinka Management Lean Japan Tour for an experience of a lifetime.

Immerse yourself over one week into the original Japanese thinking behind lean and its successful application across a range of industries. Whether you are new to the concept of lean, or searching for that next level of achievement, you will come home with a better understanding of how a continuous improvement culture can be embedded across your organisation.









## The Challenge

Many organizations have attempted implementing lean management programs in recent years, but there are limited cases of its successful and ongoing implementation outside of Japan. There are some key reasons behind this:

- Companies have never seen a genuinely successful example to benchmark against.
- 2. Companies overlook the people and culture side when implementing lean programs.
- 3. Companies miss the true essence of lean due to a flood of misinterpreted material and opinions in the marketplace.

## Benefits of the Tour

The Lean Japan Tour will broaden your thinking and build your knowledge of lean management principles. You'll experience lean implentation in some of Japan's top companies, and develop the understanding necessary to implement these within your organisation.

Shinka Management consultants have been running the Lean Japan Tour since 2007. The program includes an intensive week of training, company tours, senior management discussions and Japanese cultural experiences. We look after you from the moment you touch-down in Nagoya, providing transfers, accommodation and meals, cultural guidance and interpreting services.

## Companies we visit

Shinka Management has an extensive network of world-leading Japanese lean companies.

Toyota Rinnai Corporation

Metal One Aijinkai Healthcare Corporation

Kikkoman

Gifu Auto Body

Panasonic

Sekisui Heim

Denso

Omron

Hamamatsu City Government Chuo Malleable Iron

INOAC

Kirin Brewery

Osaka City University Hospital Taikoh Transportation

## **Lean Concepts**

Move beyond theory and experience lean manufacturing in action. During shop floor visits you'll see excellent examples of lean concepts in action.

5S / TPM
TPS / Just-In-Time / Jidoka
TOM

Standard Work

Kanban

Visual Management

**Employee Suggestion Schemes** 

During the tour you'll go beyond the fundamentals, and discuss managers' experiences in implementing a kaizen culture across an entire organization.

You'll return home ready to help your company take its next step in its lean journey.



### **Comments from Previous Tours**

"Personally and professionally I found the week extraordinarily rewarding – not only as a fantastic lean tour but also as a cultural experience not to be missed."

"I have emerged with a new passion and enthusiasm for Lean Manufacturing. If you have the opportunity to participate in this fantastic tour, you will not regret it, it is an investment in you and your company's future."

"The tour was a seamless and professional experience. This is not just a tour for production people but for everybody with an open mind to improving processes."

"Outstanding, highly recommended - I don't have this much fun when I go on holiday. To see the cultural home of Lean Manufacturing is an experience you will never forget."

Visit the Shinka Management website to view all client comments.

## Highlights from the Tour

## **Toyota Motor Corporation - Gifu Prefecture**

Take a behind-the-scenes tour of a Toyota production plant not open to the general public. The Gifu Auto Body honsha plant is responsible for the manufacture of the Toyota HiAce van and Toyota Coaster bus, and is consistently rated top within the Toyota Group for quality. The tour, led by a former factory manager and kaizen leader, focuses on the two pillars of the Toyota Production System; Jidoka and Just-In-Time.

#### Metal One Isuzu - Aichi Prefecture

Learn from a company that is the epitome of 5S implementation and standardisation. Isuzu specialises in the processing and sales of cold rolled steel, and understands that in order to remain profitable in an old economy industry, it must focus on cutting costs by boosting business efficiency. The company boasts an excellent corporate culture and an engaged, dedicated and vibrant workforce.

#### Rinnai - Aichi Prefecture

Visit a gas appliance and electronics company obsessed with quality. At Rinnai all employees participate in continuous improvement and Total Productive Maintenance efforts. Following the mantra 'quality is our destiny', Rinnai strives for a zero-defect status. Managers will lead a plant tour and presentation of Rinnai's business, with a focus on its multi-product, mixed-flow production system based on actual demand.

#### Toyota Body Seiko - Gifu Prefecture

Experience the Toyota Production System in action with excellent examples of JIT delivery, kanban, poka-yoke and 5S at Toyota Body Seiko, a first-tier supplier to the Toyota Group. The tour group will visit the welding and assembly operations, with the tour and discussion led by a former factory manager.

#### Suzaki Industries - Gifu Prefecture

Chairman Suzaki will lead us on a factory tour of this second-tier supplier to the automotive industry of pressed, welded and assembled components. The visit will focus on the implementation of kanban, excellent examples of poka-yoke, and demonstration of their efforts with SMED.

#### **Lean Seminars and Toyota Production System Training Dojo**

Reinforce your understanding of lean fundamentals through seminars delivered on the Japanese approach to lean. Topics include the Toyota Production System, standardized work, time studies, work sampling and leading and implementing a lean culture. The group will also participate in practical training sessions in a lean training dojo.

## **Japanese Cultural Experience**

Enjoy a journey like no other as you immerse yourself in an exhilarating mix of cultural and sightseeing experiences. Take in Japanese food and culture and explore some of Japan's most amazing urban landscapes. The tour will commence with a seminar on Doing Business with the Japanese to provide participants with an understanding of Japanese culture and customs, business etiquette and insights into the management culture of Japanese companies.

Visit http://shinkamanagement.com/tour for further details and tour dates.

## Recommended International Flights



Participants are required to make their own air travel arrangements to and from Nagoya. This region of Japan is served by Chubu Centrair International Airport (NGO), 35km south of Nagoya. You will be met at the airport on arrival and a transfer to our hotel will be provided. Please time flights such that you arrive at the hotel in Nagoya by no later than 4pm on the starting Sunday of the tour.

## Optional - Arrival in Tokyo

Participants may optionally choose to arrive at and depart from Narita International Airport (NRT) or Tokyo Haneda Airport (HND). For those requiring assistance in travelling between Tokyo and our hotel in Nagoya, meet service and bullet train transfers can be arranged. The cost of the train transfer between Tokyo and Nagoya is to be borne by the participant. Please allow around three hours for this transfer.

## Sample Tour Itinerary\*

## Sunday: Arrive Nagoya

- Tour briefing & orientation
- Japanese business etiquette seminar

### **Monday: Briefing & Site Visit**

- · Lean implementation in Japan seminar
- Metal One Isuzu plant visit

#### **Tuesday: Site Visits & Training**

- Toyota Production System seminar
- Toyota Body Seiko visit

### Wednesday: Site Visits & Training

- Lean Leadership seminar
- Toyota production plant tour

## Thursday: Site Visits & Training

- Kanban simulation and kaizen activity
- Suzaki Industries factory tour

## Friday: Site Visit & Debrief

- Site visit or Toyota Commemorative Museum
- Final seminar and tour debrief

## Saturday: Recovery and Departure

- · Free morning in Nagoya for sightseeing
- Departure from Nagoya

\* Sample schedule only. Subject to change.

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## **Lean Japan Tour**

# **Registration Form**



COMPANY D	ETAILS		
Company Nam	e		Tour Commencement Date
Postal Address			
State		Postcode	Country
Phone Number	ſ		Total Number of Participants
How did your c	company learn of the tour?		
PARTICIPANT	Γ DETAILS 1		
Title	First Name		Surname
Position		Email	
Direct Phone		Mobile Number	
PARTICIPANT	Γ DETAILS 2		
Title	First Name		Surname
Position		Email	
Direct Phone		Mobile Number	
PARTICIPANT	Γ DETAILS 3		
Title	First Name		Surname
Position		Email	
Direct Phone		Mobile Number	
If registering m	ore than three participants	, please provide participar	nt details via e-mail. Tour commencement dates as per website listing.
Conditions &	Allowances		
flights of their pre actual content ar POLICY: Registrat must be secured commencement cancellation or ch permitted. Shinka refrain from purch	eference, but are required to be nd schedule may vary. Photo a tion of a completed Form indi- by full payment of the fee wit . Any booking cancellation or nange within 14 days of tour ca a Management reserves the rig hasing their airfare or travel in:	in the hotel lobby by 4pm on nd video imagery from Tours i cates intention to take part in nin 14 days. Any participant m change made between 28 da commencement will incur a Ut ght to alter the tour dates up to surance until 45 days prior to	penses. Participants are required to hold travel insurance. Participants may choose in the starting Sunday of the tour. Tour content descriptions based on previous tours, may be used by Shinka Management for marketing purposes. CANCELLATION the Tour. Once this intention has been notified to Shinka Management, the booking may cancel or change their tour date without penalty 28 days prior to tour tour sys and 14 days prior to tour commencement will incur a US\$500 fee. Any S\$1500 fee. The transfer of registration by participants within the same company is to 45 days prior to tour commencement. Shinka Management asks participants to tour commencement unless given earlier clearance. Shinka Management will take ement accepts no liability for any loss or damages or expenses of any kind.
AUTHORISAT	ION: I am an authorised re	oresentative of the organisa	ation identified above and have read and understand the cancellation policy.
	9	•	ed above. I agree that the tour participant(s) listed in this form has read and and available via the Shinka Management website <a href="here">here</a> .
Authorised Representative Name Date			
DECISTED D	llassa samplata and se	and the form to	

#### **REGISTER - Please complete and send the form to:**

Email: eri.dennis@shinkamanagement.com Phone inquiries: +61 8 8394 0005

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