# Lean Japan Tour



## 3-9 NOVEMBER 2013











**BROUGHT TO YOU BY:** 





SUPPORTED BY:







## **LEAN TOUR:**

5 Best Practice Lean Manufacturers

Discussions with Factory Management

JMAC Lean Seminar

Sightseeing

## **PARTICIPATION FEE:**

Full Fee: AU\$7200\*

Early-bird: AU\$6700\* (Before 31 July)

#### Includes:

Accommodation, Meals, Bullet Train, Transfers, Tours, Seminar, Sightseeing, Interpreter

\*AIRFARE & TRAVEL INSURANCE NOT INCLUDED

## Join the Australian Industry Group's 2013 Lean Japan Tour for an experience of a lifetime.

Immerse yourself over one week into the original Japanese thinking behind lean and its successful application across a range of industries. Whether you are new to the concept of lean, or searching for that next level of achievement, you will come home with a better understanding of how a continuous improvement culture can be embedded across your organisation.



## The Challenge

Many manufacturers have attempted implementing lean manufacturing programs in recent years, but there are limited cases of its successful and ongoing implementation outside of Japan. There are some key reasons behind this:

- 1. Companies have never seen a genuinely successful example to benchmark against.
- Companies overlook the people and culture side when implementing lean programs.
- 3. Companies miss the true essence of lean due to a flood of misinterpreted material and opinions in the marketplace.

## Benefits of the Tour

細心の注意・最

The Lean Japan Tour will broaden your thinking and build your knowledge of lean management principles. You'll experience lean implentation in some of Japan's top companies, and develop the understanding necessary to implement these within your organisation.

Shinka Management consultants have been running the Australian Industry Group Lean Japan Tours since 2007. The tour includes six intensive days of training, company tours, senior management discussions and Japanese cultural experiences. We look after you from the moment you touch-down in Tokyo, providing all transfers, first-class accomodation and meals, cultural guidance and interpreting services.





Shinka Management together with Japanese partner JMA Consultants have an extensive network of world-leading Japanese lean companies. Since 2007 our tours have visited lean companies in a range of industries.

Toyota Rinnai Corporation Gifu Auto Body Kirin Brewery Panasonic Sekisui Heim Kewpie Mayonnaise Glory Sanden Daihatsu Chuo Malleable Iron Inoac



## Lean Concepts

Move beyond theory and experience lean manufacturing in action. During shop floor visits you'll see excellent examples of lean concepts in action.

TPM / TQM TPS / Just-In-Time / Jidoka 5S SMED Poka-yoke Kanban Visual Management During the tour you'll go

beyond the fundamentals, and discuss managers' experiences in implementing a lean culture across an entire organisation.

You'll return home ready to help your company take its next step in its lean journey.

#### **Comments from Previous Tours**

"Personally and professionally I found the week extraordinarily rewarding – not only as a fantastic lean tour but also as a cultural experience not to be missed."

"I have emerged with a new passion and enthusiasm for Lean Manufacturing. If you have the opportunity to participate in this fantastic tour, you will not regret it, it is an investment in you and your company's future."

"The tour was a seamless and professional experience. This is not just a tour for production people but for everybody with an open mind to improve processes."

"Outstanding, highly recommended - I don't have this much fun when I go on holiday. To see the cultural home of Lean Manufacturing is an experience you will never forget."



## Highlights from the Tour

#### Gifu Auto Body - Aichi Prefecture

Experience the Toyota Production System in action with excellent examples of JIT delivery, electric kanban systems, poka-yoke, 5S and TPM in action at Gifu Body, a supplier of finished vehicles to the Toyota Group. The tour group will visit three separate factories at Gifu Body; the welding/paint/assembly factory, the pressed components factory, and the seat track factory for the Toyota Hi-Ace vehicle. Learn about the lean journey at Gifu Body, during two days of discussions led by a former manager. During this visit the group will also participate in practical training sessions on lean concepts in a world-class lean training facility.

#### JMA Consultants Lean Seminar - Tokyo

Take part in a seminar focusing on lean implementation in Japan and the latest manufacturing management trends. This training session in JMAC's Tokyo headquarters will be led by an experienced senior consultant from JMAC's Production Division. JMAC is one of the world's leading process innovation consulting firms, and the oldest, largest and most respected management consulting firm in Japan. JMAC with its clients have been developing many of the famous tools of 'lean thinking' and implementing these globally for almost 70 years.

#### Toyota - Aichi Prefecture

Take a tour of one of Toyota's production plants in Toyota City. Tour participants will experience the shop floor atmosphere and Toyota's interactive training areas. The tour incorporates content on the two pillars of the Toyota Production System; Jidoka and Just-In-Time. The second half of the Toyota visit will take the group to the Toyota Kaikan Museum, located adjacent to Toyota global headquarters, which is a showcase of Toyota's philosophy and corporate direction.

#### **Rinnai - Aichi Prefecture**

Visit a corporation obsessed with quality. At Rinnai all employees participate in continuous improvement and Total Productive Maintenance efforts. Following the catchprase 'quality is our destiny', Rinnai strives for a zero-defect status. Managers will lead the group through a plant tour and presentation of Rinnai's business, with a focus on its multi-product, mixed-flow production system based on actual demand.

Note: The Chairman of Rinnai Corporation is Mr Susumu Naito. He is also President of the National Federation of Japan-Australia Societies and the New Zealand Honorary Consul in Nagoya. Chairman Naito is likely to join our discussion.

#### Japanese Cultural Experience

Enjoy a journey like no other as you immerse yourself in an exhilarating mix of cultural and sightseeing experiences. You'll have plenty of time to take in Japanese food and culture and explore some of Japan's most amazing urban landscapes. The tour will commence with a seminar on Doing Business with the Japanese to provide participants with an understanding of Japanese culture and customs, business etiquette and insights into the management culture of Japanese companies. Visit http://shinkamanagement.com for further details and up-to-date tour schedules.

### **Recommended International Flights**

Participants are required to make their own air travel arrangements. Direct flights from Australia and New Zealand are available via Sydney and Auckland. A number of carriers also provide air services via regional hubs such as Singapore, Malaysia and Hong Kong.

#### From Australia:

QF21

**OF22** 

¥

#### Depart Sydney Sat 2nd Nov 22:30 Arrive Tokyo Narita Sun 3rd Nov 06:15 Depart Tokyo Narita Sat 9th Nov 20:30 Arrive Sydney Sun 10th Nov 08:05

#### From New Zealand:

 NZ0099 Depart Auckland Sun 3rd Nov 09:40 Arrive Tokyo Narita Sun 3rd Nov 16:50
 NZ0090 Depart Tokyo Narita Sat 9th Nov 19:00

Arrive Auckland Sun 10th Nov 9:45

### **Tour Itinerary**

#### Sunday: Arrive Tokyo Narita

Tokyo sightseeing Evening briefing and dinner

#### . . ..... . . . .

Monday: JMA Consultants Briefing
Lean implementation in Japan
Latest manufacturing trends

#### Tuesday: Nagoya - Site Visits & Training

Hi-Ace weld & assembly plant visit Gifu Auto Body 1st tier supplier visit

#### Wednesday: Nagoya - Site Visits & Training

Seat track plant visit Practical applications of TPS

#### Thursday: Nagoya - Site Visits

Toyota visit and museum tour Rinnai visit

#### Friday: Nagoya - Site Visit & Debriefing

Chuo Malleable Iron and Kirin Brewery Review Session

#### Saturday: Tokyo - Recovery

Tokyo Sightseeing



## Lean Japan Tour

3-9 NOVEMBER 2013



## **Registration Form**



#### **COMPANY DETAILS**

Company Name	2					
Postal Address					State	Postcode
Phone Number			Facsimile Nu	mber		
Al Group Member ( Yes / No) Membership Numbe				Total Number	of Participants	
PARTICIPANT	DETAILS 1					
Title	First Name			Surname		
Position			Email			
Direct Phone			Mobile Num	ber		
PARTICIPANT	DETAILS 2					
Title	First Name			Surname		
Position			Email			
Direct Phone			Mobile Num	ber		
PARTICIPANT	DETAILS 3					
Title	First Name			Surname		
Position			Email			
Direct Phone			Mobile Num	ber		

#### **Conditions & Allowances**

Participation fee does not include airfare, travel insurance or hotel personal expenses. GST will not be charged. Participants may choose alternate flights to those prescribed, but are required to be in the hotel lobby by 7pm, Sunday, 3 November. Tour content descriptions based on previous tours. 2013 tour actual content may vary. Schedule subject to change without notice. Photo and video imagery from Tours may be used by Ai Group and Shinka Management for marketing purposes. **CANCELLATION POLICY**: Registration of a completed Form indicates the participant's intention to take part in the Tour. Once this intention has been notified to Shinka Management, the participant's booking must be secured by full payment of the fee to Shinka Management by COB, Friday, 11 October 2013. Any participant may cancel their booking without penalty prior to 30 September 2013. Any booking cancellation between 1 October 2013 and 11 October 2013 will forfeit 50% of the fee. Any cancellation after 11 October 2013 will entirely forfeit the fee. The transfer of registration by participants within the same company is permitted. Shinka Management reserves the right to cancel the tour on or before Monday, 30 September, 2013. Shinka Management asks participants to refrain from purchasing their airfare or travel insurance prior to this date unless given earlier confirmation by Shinka Management. Shinka Management will take no responsibility for the refund of airfares or travel insurance.

AUTHORISATION: I am an authorised representative of the organisation identified above and have read and understand the cancellation policy.

□ I have read and agree to the Conditions & Allowances as specified above.

REGISTER - Please complete and send the form to:		
Paul Smith Mb 0430 581 899 Ph 08 8394 0005 Fx 08 8394 0099 Ema	ail: paul.smith@shinkamanagement.com	
Shinka Management, Level 1, 45 Greenhill Road, Unley SA, 5034		

This is an interactive PDF and can be filled out and sent back to us via email - Simply fill in and click on the Submit button and the file will open in your email package for sending.